

About Us

OUR BUSINESS

Today, more and more reliance is placed on business processes enabling efficiencies and economies of scale. The ability to be competitive or operate within operational budgets is heavily influenced by the way a company operates internally within departments, between departments and externally. Erideon Group specialises in workflow enablement and management applications empowering companies to achieve maximum output, streamlining and visibility whilst also optimising the information it collects and retains.

Since our beginnings in 1996, we have worked with clients from diverse industries, geographical locations and sizes to implement processes, policies and technology solutions that provide substantial and lasting improvements in performance and operational efficiency. Underpinned by Erideon's enterprise workflow management software, we helped our clients to:

- ✔ **Adopt technology to free resources and achieve dramatic shift from operational to strategic activities.**
- ✔ **Improve management decision-making through greater information accessibility and retention of appropriate data.**
- ✔ **Increase process efficiency and participation through effective, yet non-intrusive use of technology.**
- ✔ **Minimise monitoring and project management resources through automated, system-initiated alerts, deadline management, escalation handling and other workflow tools.**
- ✔ **Achieve greater transparency and equity through consistent application of business rules, policies and logical workflows.**
- ✔ **Track objectives and performance across a diverse workforce, quickly identifying strongest employees and future leaders, as well as performance and development needs.**
- ✔ **Discover and develop "best practice" by comparing the performance of departments, locations and teams.**

Essentially we enable
best practice.

Workflow & Collaboration Platform

Interact is a comprehensive workflow management, collaboration and document control platform that automates processes, business rules and information flow leading to dramatic reductions in operating expenses and time lags, and maximizing strategic contribution from employees, customers, suppliers and other stakeholders.

Business Productivity Suites

Productivity is achieved through "Best Practice" management of your assets. Your most valuable assets are "your people", "your processes", "your information", "how you use that information" and your ability to "adapt" to an ever increasing competitive and changing environment. The biggest challenge for most organisations is consistency in delivering the same result each and every time. When this happens, the margin for error increases and ability to adapt and compete decreases.

Human Resource Management

Financial Management

Project Management

Supply Chain Management

Enterprise Resource Planning

Product Lifecycle management

Customer Relationship Management

Tailored Enterprise Solutions

Operating Processes Automation

Services and Partner Connections

Every business or organisation needs to continually analyse itself to continually improve and compete. From understanding how to change or even why a change is needed, to a complete set of solutions and performance metrics, **Erideon helps our customers move forward by managing implementations to establishing correct Business Rules and Policies along with the Discipline required to adhere to them.**

We focus heavily on what we do best and what we do for our customers. When our customers have needs outside our areas of expertise, we let our business partners do what they do best for our customers. Erideon carefully selects its partners based on areas of expertise, customer service and how they can benefit our customers.

Management Consulting and Best Practice Adoption

Technology Consulting and Workflow / Collaboration Enablement

Policy Development and Process Reengineering

Professional Support Services

Business Process Outsourcing

Application, Business Process and Technology Training

Cloud Computing Framework

Connectivity and Communications Services



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What We Do